IN THE WATER STATES PATENT AND TRADEMARK OFFICE

Application No. 4110 is 9 and : 10/075,151

Applicants : Mark Delaney and Peter Fyhrie

Title of Invention : CALL ROUTING SYSTEM

Date Filed : February 14, 2002

T.C./AU : 2645

Examiner : ELAHEE, MD S

Docket No. : 449/105 RECEIVED

Customer No. : 27538 AUG 2 5 2004

Technology Center 2600

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

AMENDMENT

Sir:

This is responsive to the Office Action dated August 3, 2004, in connection with the above-referenced patent application.

Amendments to the claims are reflected in a complete listing of claims which begins on page 2 of this paper. Independent claims 1, 3, 7, 10-14, 19, 21 and 25 are amended and dependent claims 37-54 are newly added in this reply.

03/31/2005 JDGRBS 00000001 110223 10075 01 FC:2202 72.00 DA